Summary of Benefits Optional Supplemental Benefits

Humana Gold Choice[®] H8145-097 (PFFS)

Intermountain Select Counties in ID, MT, OR and WA





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2016

Summary of Benefits

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SECTION 1

Summary of Benefits

January 1, 2016 - December 31, 2016

This booklet gives you a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the "Evidence of Coverage."

You have choices about how to get your Medicare benefits

- One choice is to get your Medicare benefits through Original Medicare (fee-for-service Medicare). Original Medicare is run directly by the Federal government.
- Another choice is to get your Medicare benefits by joining a Medicare health plan (such as Humana Gold Choice H8145-097 (PFFS)). A Private Fee-for-Service plan is not Medicare supplement insurance. Providers who do not contract with our plan are not required to see you except in an emergency.

Tips for comparing your Medicare choices

This Summary of Benefits booklet gives you a summary of what **Humana Gold Choice H8145-097 (PFFS)** covers and what you pay.

- If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits booklets. Or, use the Medicare Plan Finder on http://www.medicare.gov.
- If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at http://www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Sections in this booklet

- Things to Know About Humana Gold Choice H8145-097 (PFFS)
- Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services
- Covered Medical and Hospital Benefits
- Optional Benefits (you must pay an extra premium for these benefits)

This document is available in other formats such as Braille and large print.

This document may be available in a non-English language. For additional information, call us at 1-800-457-4708. Es posible que este documento esté disponible en otros idiomas aparte de inglés. Para obtener información adicional, llame al Servicio al Cliente al número de teléfono que se indica a continuación.

Things to Know About Humana Gold Choice H8145-097 (PFFS)

Hours of Operation

- From October 1 to February 14, you can call us 7 days a week from 8:00 a.m. to 8:00 p.m. Local time.
- From February 15 to September 30, you can call us Monday through Friday from 8:00 a.m. to 8:00 p.m. Local time.

Humana Gold Choice H8145-097 (PFFS) Phone Numbers and Website

- If you are a member of this plan, call toll-free 1-800-457-4708.
- If you are not a member of this plan, call toll-free 1-800-833-2364.
- Our website: http://www.humana-medicare.com

Who can join?

To join **Humana Gold Choice H8145-097 (PFFS)**, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area.

Our service area includes the following counties in

Idaho: Bonneville and Canyon;

Montana: Carbon, Cascade, Flathead, and Ravalli; Oregon: Clackamas, Multnomah, and Washington; and Washington: Island, Kitsap, and Yakima.

Which doctors and hospitals can I use?

Humana Gold Choice H8145-097 (PFFS) has a network of doctors, hospitals, and other providers. If you use the providers in our network, you may pay less for your covered services. But if you want to, you can also use providers that are not in our network.

- Some providers that are not in our network have already agreed to accept the plan's terms and conditions for payment, but you will need to pay more.
- Other providers that are not in our network and have not already agreed to accept the plan can decide at every visit whether or not to accept the plan and treat you.

You can see our plan's provider directory at our website (www.humana-medicare.com). Or, call us and we will send you a copy of the provider directory.

What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers - and more.

- Our plan members get all of the benefits covered by Original Medicare. For some of these benefits, you may pay more in our plan than you would in Original Medicare. For others, you may pay less.
- Our plan members also get more than what is covered by Original Medicare. Some of the extra benefits are outlined in this booklet.

Humana Gold Choice H8145-097 (PFFS) covers Part B drugs including chemotherapy and some drugs administered by your provider. However, this plan does not cover Part D prescription drugs. You may join a separate Medicare Prescription Drug Plan.

Summary of BenefitsJanuary 1, 2016 - December 31, 2016

Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services				
How much is the monthly premium?	\$0 per month. In addition, you must keep paying your Medicare Part B premium.			
How much is the deductible?	This plan has deductibles for some hospital and medical services.			
Is there any limit on how much I will pay for my covered services?	Yes. Like all Medicare health plans, our plan protects you by having yearly limits on your out-of-pocket costs for medical and hospital care. Your yearly limit(s) in this plan: • \$5,600 for services you receive from any provider. If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year. Please note that you will still need to pay your monthly premiums.			
Is there a limit on how much the plan will pay?	Our plan has a coverage limit every year for certain benefits from any provider. Contact us for services that apply.			

Humana is a Medicare Advantage PFFS plan with a Medicare contract. Enrollment in this Humana plan depends on contract renewal.

Covered Medical and Hospital Benefits		
OUTPATIENT CARE AND SERVICES		
Acupuncture	Not covered	
Ambulance	In-network: 20% of the costOut-of-network: 20% of the cost	
Chiropractic Care	Manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position): • In-network: 20% of the cost • Out-of-network: 20% of the cost	
Dental Services	Limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth): • In-network: 20% of the cost • Out-of-network: 20% of the cost	

Diabetes Supplies and Services	Diabetes monitoring supplies: In-network: 0-20% of the cost, depending on the supply Out-of-network: 20% of the cost 		
	Diabetes self-management training: • In-network: You pay nothing • Out-of-network: You pay nothing		
	Therapeutic shoes or inserts: In-network: You pay nothing Out-of-network: 20% of the cost		
Diagnostic Tests, Lab and Radiology Services, and X-Rays (Costs for these services may be different if received in an outpatient surgery setting)	Diagnostic radiology services (such as MRIs, CT scans): In-network: 20% of the cost Out-of-network: 20% of the cost		
outputient surgery setting)	Diagnostic tests and procedures: In-network: 0-20% of the cost, depending on the service Out-of-network: 0-20% of the cost, depending on the service		
	Lab services: In-network: 0-20% of the cost, depending on the service Out-of-network: 0-20% of the cost, depending on the service		
	Outpatient x-rays: In-network: 20% of the cost Out-of-network: 20% of the cost		
	Therapeutic radiology services (such as radiation treatment for cancer): • In-network: 20% of the cost		
	 Out-of-network: 20% of the cost The copay depends on where the service is provided. Please call Customer Care for further details. 		
Doctor's Office Visits	Primary care physician visit: In-network: 20% of the cost Out-of-network: 20% of the cost		
	Specialist visit: In-network: 20% of the cost Out-of-network: 20% of the cost		
Durable Medical Equipment (wheelchairs, oxygen, etc.)	In-network: 20% of the costOut-of-network: 20% of the cost		
	If you go to a preferred vendor, your cost may be less. Contact us for a list of preferred vendors.		
Emergency Care	\$75 copay		

Foot Care (podiatry services)	Foot exams and treatment if you have diabetes-related nerve damage and/or meet certain conditions: • In-network: 20% of the cost
	• Out-of-network: 20% of the cost
Hearing Services	Exam to diagnose and treat hearing and balance issues: In-network: 20% of the cost Out-of-network: 20% of the cost
Home Health Care	In-network: You pay nothingOut-of-network: You pay nothing
Mental Health Care	Inpatient visit: Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. The inpatient hospital care limit does not apply to inpatient mental services provided in a general hospital.
	The copays for hospital and skilled nursing facility (SNF) benefits are based on benefit periods. A benefit period begins the day you're admitted as an inpatient and ends when you haven't received any inpatient care (or skilled care in a SNF) for 60 days in a row. If you go into a hospital or a SNF after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There's no limit to the number of benefit periods.
	Our plan covers 90 days for an inpatient hospital stay.
	Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days.
	 In-network: In 2016 the amounts for each benefit period are: \$1,288 deductible for days 1 through 60 \$322 copay per day for days 61 through 90 \$644 copay per day for 60 lifetime reserve days Out-of-network: In 2016 the amounts for each benefit period are: \$1,288 deductible for days 1 through 60 \$322 copay per day for days 61 through 90 \$644 copay per day for 60 lifetime reserve days
	Outpatient group therapy visit: • In-network: 20% of the cost • Out-of-network: 20% of the cost
	Outpatient individual therapy visit: • In-network: 20% of the cost • Out-of-network: 20% of the cost

Outpatient Rehabilitation	Cardiac (heart) rehab services (for a maximum of 2 one-hour sessions per day for up to 36 sessions up to 36 weeks): In-network: 20% of the cost Occupational therapy visit: In-network: 20% of the cost Out-of-network: 20% of the cost Physical therapy and speech and language therapy visit: In-network: 20% of the cost
	Out-of-network: 20% of the cost
Outpatient Substance Abuse	 Group therapy visit: In-network: 20% of the cost Out-of-network: 20% of the cost
	 Individual therapy visit: In-network: 20% of the cost Out-of-network: 20% of the cost
Outpatient Surgery	Ambulatory surgical center: In-network: 20% of the cost Out-of-network: 20% of the cost Outpatient hospital: In-network: 20% of the cost
Over-the-Counter Items	• Out-of-network: 20% of the cost Please visit our website to see our list of covered over-the-counter items.
	 You are eligible to receive a \$10 monthly benefit toward the purchase of selected over-the-counter items when you use Humana's mail order service. For more information or to request an order form, please call Customer Care.
Prosthetic Devices (braces, artificial limbs, etc.)	Prosthetic devices: In-network: 20% of the cost Out-of-network: 20% of the cost
	Related medical supplies: In-network: 20% of the cost Out-of-network: 20% of the cost
Renal Dialysis	 In-network: 20% of the cost Out-of-network: 20% of the cost
Transportation	Not covered
Urgently Needed Services	20% of the cost (up to \$65)

Vision Services	Exam to diagnose and treat diseases and conditions of the eye (including yearly glaucoma screening): • In-network: 0-20% of the cost, depending on the service • Out-of-network: 0-20% of the cost, depending on the service Eyeglasses or contact lenses after cataract surgery: • In-network: 20% of the cost • Out-of-network: 20% of the cost
Preventive Care	 In-network: You pay nothing Out-of-network: You pay nothing Our plan covers many preventive services, including: Abdominal aortic aneurysm screening Alcohol misuse counseling Bone mass measurement Breast cancer screening (mammogram) Cardiovascular disease (behavioral therapy) Cardiovascular screenings Cervical and vaginal cancer screening Colorectal cancer screenings (Colonoscopy, Fecal occult blood test, Flexible sigmoidoscopy) Depression screening Diabetes screenings HIV screening Medical nutrition therapy services Obesity screening and counseling Prostate cancer screenings (PSA) Sexually transmitted infections screening and counseling Tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease) Vaccines, including Flu shots, Hepatitis B shots, Pneumococcal shots "Welcome to Medicare" preventive visit (one-time) Yearly "Wellness" visit Any additional preventive services approved by Medicare during the contract year will be covered.
Hospice	You pay nothing for hospice care from a Medicare-certified hospice. You may have to pay part of the costs for drugs and respite care. Hospice is covered outside of our plan. Please contact us for more details.

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INPATIENT CARE	
Inpatient Hospital Care	The copays for hospital and skilled nursing facility (SNF) benefits are based on benefit periods. A benefit period begins the day you're admitted as an inpatient and ends when you haven't received any inpatient care (or skilled care in a SNF) for 60 days in a row. If you go into a hospital or a SNF after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There's no limit to the number of benefit periods.
	Our plan covers an unlimited number of days for an inpatient hospital stay.
	 In-network: In 2016 the amounts for each benefit period are: \$1,288 deductible for days 1 through 60 \$322 copay per day for days 61 through 90 \$644 copay per day for 60 lifetime reserve days \$644 copay per day for days 91 through 150 You pay nothing per day for days 151 and beyond Out-of-network: In 2016 the amounts for each benefit period are: \$1,288 deductible for days 1 through 60 \$322 copay per day for days 61 through 90 \$644 copay per day for 60 lifetime reserve days
Inpatient Mental Health Care	For inpatient mental health care, see the "Mental Health Care" section of this booklet
Skilled Nursing Facility (SNF)	Our plan covers up to 100 days in a SNF. • In-network: • You pay nothing per day for days 1 through 20 • \$160 copay per day for days 21 through 100 • Out-of-network: • You pay nothing per day for days 1 through 20 • \$160 copay per day for days 21 through 100
Prescription Drug Benefits	
How much do I pay?	For Part B drugs such as chemotherapy drugs: In-network: 20% of the cost Out-of-network: 20% of the cost Other Part B drugs: In-network: 20% of the cost Out-of-network: 20% of the cost
	Our plan does not cover Part D prescription drug.

Package 1: MyOption Dental - High PPO	Benefits include: • Preventive Dental • Comprehensive Dental			
How much is the monthly premium?	Additional \$40.40 per month. You must keep paying your Medicare Part B premium and your \$0 monthly plan premium.			
How much is the deductible?	\$50 per year.			
Is there a limit on how much the plan will pay?	Our plan pays up to \$1,500 every year. Our plan has additional coverage limits for certain benefits.			
Package 2: MyOption Vision	Benefits include: • Eye Exams • Eyewear			
How much is the monthly premium?	Additional \$15.30 per month. You must keep paying your Medicare Part B premium and your \$0 monthly plan premium.			
How much is the deductible?	This package does not have a deductible.			
Is there a limit on how much the plan will pay?	Our plan has a coverage limit for certain benefits.			
Package 3: MyOption Plus	Benefits include: Preventive Dental Comprehensive Dental Eye Exams Eyewear			
How much is the monthly premium?	Additional \$32.00 per month. You must keep paying your Medicare Part B premium and your \$0 monthly plan premium.			
How much is the deductible?	\$50 per year. This package has additional deductibles for some services.			
Is there a limit on how much the plan will pay?	Our plan has a coverage limit for certain benefits.			
	For more information on customizing your Humana Medicare Advantage coverage, for an additional monthly premium, please see the 2016 Optional Supplemental Benefits book. Ask your agent or call us if you need help finding this information.			

Additional Information About Humana Gold Choice H8145-097 (PFFS)

As a member it's a good idea to select a doctor as your Primary Care Physician (PCP). A PCP can focus on your total health to help ensure you get preventive care, provide timely access to services and coordinate with other doctors, which help you improve and manage your health.

Additional Supplemental Benefits covered by the plan:

Incentive Programs - Rewards members for completing preventive screenings and activities SilverSneakers® Fitness Program - Basic fitness center membership including fitness classes

Well Dine Meal Program - Humana's meal program for members following an inpatient stay in the hospital or nursing facility

Member Assistance Program - A program that includes telephonic counseling sessions and online resources to help cope with life changes and consultations for adult care and child care issues

HumanaFirst® - A 24 Hour Nurse Advice Hotline

Smoking Cessation Program - A program may include web based or telephonic counseling/coaching and Nicotine Replacement Therapy



2016

Optional Supplemental Benefits

Humana Gold Choice[®] H8145-097 (PFFS)

Intermountain Select Counties in ID, MT, OR and WA



My Options, My Choice Adding Benefits to Your Plan

You're unique and have unique needs for staying healthy. That's why Humana offers optional supplemental benefits (OSB). For an extra premium, each of these extra benefit choices lets you customize your Humana Medicare Advantage plan.

These benefits make it easier for you to get more coverage when you need it. They can also help you control your costs.

You can add these extra benefits when you sign up for your Medicare Advantage plan or any time during the year.

You have many choices. The information in this booklet will tell you about the benefits you can add to your plan. If you have questions, you can call us at 1-888-866-3154 (TTY: 711). We are available seven days a week, from 8 a.m. - 8 p.m. local time. However, please note that our automated phone system may answer your call during weekends and holidays from February 15 - September 30. Please leave your name and telephone number, and we will call you back by the end of the next business day.

MyOption™ Dental – High PPO

The MyOptionSM Dental – High PPO benefit makes it easy for you to plan for your dental care. The benefit has a **\$50** deductible and **100 percent** coverage for two routine exams per year with an in-network provider.

The benefit covers some of the cost for basic procedures, like fillings and extractions (pulling teeth). It can also help pay for major services, like crowns and dentures. There's a maximum annual benefit of **\$1,500**, and there's no waiting period before your coverage begins. The premium for this OSB is **\$40.40**. Here's how the benefit works:

Covered dental services	You pay in network*	You pay out of network**	Optional supplemental benefits	
Preventive and diagnostic dental ser	vices		All benefit limitations run on a calendar year	
Oral examinations	0%	0%	Two per year	
Dental prophylaxis (cleanings)	0%	0%	Two per year	
Bitewing X-ray	0%	0%	One per year	
Basic dental services (minor restorative)				
Amalgam restorations (fillings)	25%	25%		
Composite resin restorations (fillings)***	25%	25%	Two per year	
Extractions, nonsurgical and surgical	25%	25%	Two per year	
Crown or bridge re-cement	25%	25%	One per year	
Periodontal scaling and root planing (deep cleaning)	25%	25%	One procedure every three years, per quadrant	
Emergency treatment for pain	25%	25%	Two per year	

OPTIONAL SUPPLEMENTAL BENEFITS (continued)

Covered dental services	You pay in network*	You pay out of network**	Optional supplemental benefits
Major dental services (endodontics, p	eriodontics, and	oral surgery)	
Root canal treatment	70%	70%	One per year
Crowns	70%	70%	One per year
Complete dentures (including routine post-delivery care)	70%	70%	One every five years
Partial dentures	70%	70%	One per year
Denture adjustments (not covered within six months of initial placement)	70%	70%	One per year
Denture reline (not allowed on spare dentures)	70%	70%	One per year

Covered dental services are subject to conditions, limitations, exclusions, and maximums. Please see your Evidence of Coverage for details.

*Network dentists have agreed to provide services at an in-network rate. If you see a network dentist, you can't be billed more than the in-network rate.

- ***Composite resin restorations (fillings) benefit as follows:
- Anterior (front) teeth: Composite restoration benefit as previously displayed
- Posterior (back) teeth: The benefit for a composite restoration will be based on the cost of an amalgam restoration. Member is responsible for the remaining cost difference between a composite restoration and an amalgam restoration.

MyOption[™] Vision

The MyOptionsM Vision benefit helps you plan for your vision care. It includes a yearly exam, as well as \$375 to use for one set of eyeglass frames and one pair of lenses, **and/or** contact lenses (conventional or disposable).

There's no deductible and no waiting period before your coverage begins. The monthly premium for this OSB is **\$15.30**. Here's how the benefit works:

Covered vision benefits	EyeMed network vision provider*	Non-EyeMed network vision provider**
Routine exam with refraction/dilation as necessary	\$40 allowance***	\$40 allowance

^{**}Non-network dentists haven't agreed to provide services at an in-network rate. Humana negotiates rates for dental services. When you see a non-network dentist, you'll pay your part of the negotiated rate (your coinsurance). If your dentist charges more than that rate, you may have to pay more.

OPTIONAL SUPPLEMENTAL BENEFITS (continued)

Covered vision benefits	EyeMed network vision provider*	Non-EyeMed network vision provider**				
One set of eyeglass frames and one pair of lenses, and/or contact lenses (conventional or disposable) Eyeglass lens treatments to include UV and	\$375 benefit (combined in and out of network)	\$375 reimbursement (combined in and out of network)				
scratch resistance						
Frequency:						
Routine exam	Once every 12 months					
One set of eyeglass frames and one pair of lenses, and/or contact lenses (conventional or disposable)	Once every 12 months					

Covered vision services are subject to conditions, limitations, exclusions, and maximums. Please see your Evidence of Coverage for details.

MyOption[™] Plus

MyOptionSM Plus makes it easy to plan for both your dental and vision care. For dental care, this plan has a **\$50** deductible and covers the full cost for two routine dental exams per year with an in-network provider. For vision care, this benefit has no deductible. You also get a **\$290** allowance per year to use for either:

- One set of eyeglass frames and one pair of lenses
- **Or** contact lenses (includes conventional or disposable)

There's a maximum annual benefit of **\$1,000**, and there's no waiting period before your coverage begins. The premium for this OSB is **\$32.00**. Here's how the benefit works:

Covered dental services	You pay in network*	You pay out of network**	Optional supplemental benefits	
Preventive and diagnostic dental services			All benefit limitations run on a calendar year	
Oral examinations	0%	30%	Two per year	
Dental prophylaxis (cleanings)	0%	30%	Two per year	
Bitewing X-ray	0%	30%	One per year	

^{*}Network providers have agreed to provide services at an in-network rate. If you see a network provider, you can't be billed more than the in-network rate.

^{**}Non-network providers haven't agreed to provide services at an in-network rate. Humana negotiates rates for vision services. When you see a non-network provider, you'll pay your part of the negotiated rate (your coinsurance). If your provider charges more than that rate, you may have to pay more.

^{***}Visit any in-network EyeMed Select vision provider, and your routine exam charge will not exceed the \$40 allowance.

OPTIONAL SUPPLEMENTAL BENEFITS (continued)

Covered dental services	You pay in network*	You pay out of network**	Optional supplemental benefits				
Basic dental services (minor restorative)							
Amalgam restorations (fillings)	50%	55%	Two per year				
Composite resin restorations (fillings)***	50%	55%					
Extractions	50%	55%	Two per year				
Crown or bridge re-cement	50%	55%	One per year				
Emergency treatment for pain	50%	55%	Two per year				
Covered vision benefits	EyeMed network vision provider*	Non-EyeMed network vision provider**	All benefit limitations run on a calendar year				
Routine exam with refraction/dilation as necessary	\$40 allowance****	\$40 allowance	One every 12 months				
One set of eyeglass frames and one pair of lenses	\$290 benefit (combined in and out of network)	\$290 reimbursement (combined in and out of network)	One every 12 months				
Contact lenses (instead of eyeglass frames; includes conventional or disposable)	\$290 benefit (combined in and out of network)	\$290 reimbursement (combined in and out of network)	One every 12 months				

Covered dental and vision services are subject to conditions, limitations, exclusions, and maximums. Please see your Evidence of Coverage for details.

- ***Composite resin restorations (fillings) benefit as follows:
- Anterior (front) teeth: Composite restoration benefit as previously displayed
- Posterior (back) teeth: The benefit for a composite restoration will be based on the cost of an amalgam restoration. Member is responsible for the remaining cost difference between a composite restoration and an amalgam restoration.

^{*}Network providers have agreed to provide services at an in-network rate. If you see a network provider, you can't be billed more than the in-network rate.

^{**}Non-network providers haven't agreed to provide services at an in-network rate. Humana negotiates rates for dental and vision services. When you see a non-network provider, you'll pay your part of the negotiated rate (your coinsurance). If your provider charges more than that rate, you may have to pay more.

^{****}Visit any in-network EyeMed Select vision provider, and your routine exam charge will not exceed the \$40 allowance.

Humana is a Medicare Advantage PFFS plan with a Medicare contract. Enrollment in this Humana plan depends on contract renewal. Humana MyOption Optional Supplemental Benefits (OSB) are only available to members of certain Humana Medicare Advantage (MA) plans. Members of Humana plans that offer OSBs may enroll in OSBs throughout the year. Benefits may change on January 1st each year. Enrollees must continue to pay the Medicare Part B premium, their Humana premium, and the OSB premium.

This information is available for free in other languages. Please contact a licensed Humana sales agent at 1-800-833-2364, Monday - Sunday 8 a.m. - 8 p.m. TTY users, please call 711.

Esta información está disponible gratuitamente en otros idiomas. Póngase en contacto con un agente de ventas certificado de Humana al 1-800-833-2364, de lunes a domingo, de 8 a. m. a 8 p. m. Los usuarios de TTY deben llamar al 711.



Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-800-457-4708. Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-800-457-4708. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务,帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务,请致电 1-800-457-4708。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問,為此我們提供免費的翻譯服務。如需翻譯服務,請致電 1-800-457-4708。我們講中文的人員將樂意為您提供幫助。 這是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-800-457-4708. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-800-457-4708. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi 1-800-457-4708. sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-800-457-4708. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-800-457-4708 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운 영됩니다. Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-800-457-4708. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic:

إننا نقدم خدمات الترجمة الفورية المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الإتصال بنا على.4708-457-800-1. سيقوم شخص ما يتحدث اللغة العربية بمساعدتك. هذه الخدمة مجانية.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-800-457-4708 पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-800-457-4708. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Portugués: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-800-457-4708. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-800-457-4708. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-800-457-4708. Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがありますございます。通訳をご用命になるには、1-800-457-4708 にお電話ください。日本語を話す人 者 が支援いたします。これは無料のサービスです。



